Miami Dade College

**Information Technology Support**
College Credit Certificate | Code: 66044 | 28 Credits
**CIP: (**0511010311**)**
**Effective Term: Spring 2022 (2223)**

The Information Technology Support College Credit Certificate is designed to provide an opportunity to establish a basic foundation in IT roles. Training in this program includes computer repair and installation, troubleshooting operating systems, understanding the foundations of networking technologies, and providing excellence in customer service. Graduates are also prepared for CompTIA A+, Network+, and Project+ industry certifications.

<u>**MAJOR COURSE REQUIREMENTS (28.00 Credits)**</u>

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|---|---|---|---|
| CGS 1060C | Intro to Computer Technology and App | (4 Credits) | |
| CGS 1560 | A+ Computer Operating Systems | (4 Credits) | |
| CTS 1131 | A+ Computer Essentials & Support | (4 Credits) | |
| CTS 1328 | Supporting Microsoft Clients | (4 Credits) | CGS 1060C recommended or equivalent experience or skills |
| CTS 1134 | Networking Technologies | (4 Credits) | |
| CTS 2148C | IT Project Management | (4 Credits) | |
| CTS 2153 | Supporting Windows Users & Apps. | (4 Credits) | Pre-req CTS 1328 |